

[GLENLIVET SURGERY REFURBISHMENT](#)

UPDATE 13th November 2019 PART 2

As previously notified, we planned to open at The Croft Inn on Monday 18th November 2019 in order to allow for work to be done to refurbish the Glenlivet Surgery.

However, today (13.11.2019) NHS Grampian have had confirmation from BT that the necessary work **will NOT be completed** to allow us to have our IT system up and running for this date.

At the moment they are estimating that this is unlikely to be resolved before mid-December. We do not as yet have a revised moving date - this will not be available until the BT work is completed, but it is unlikely to be before the second half of December 2019.

We will advise you as soon as we have a new date, so please check our website or call the Practice for up to date information. If you sign up for the Practice Newsletter you will get the updates automatically to your email address.

Website address www.glenlivetmedicalpractice.scot.nhs.uk

We are really sorry that this is taking so long to resolve, many of you will be aware that we have been working to pack up the surgery in anticipation of this move so the changing situation is not ideal for any of us. As soon as we have further information from NHS Grampian we will issue a further update.

Apologies - I missed this off the earlier update in my haste to get the information out.

As we had amended our opening hours and surgery times in anticipation of our move we have patients booked in to the new times. Rather than rearrange everyone we will stick with the revised times even although the move is delayed. These are detailed below:

Current Opening Hours

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
8am-1pm	8am-1pm	8am-1pm	8am-1pm	8am-1pm	Closed	Closed
Closed	2pm-6pm	2pm-6pm	Closed	2pm-6pm	Closed	Closed

New Hours from Monday 18th November 2019 (changes in yellow)

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
8am-1pm	8am-1pm	8am-1pm	8am-1pm	8am-1pm	Closed	Closed
2pm-6pm	2pm-6pm	Closed	Closed	2pm-6pm	Closed	Closed

Kathy Cockman
Executive Manager
13.11.2019